

AI TIME JOURNAL

MARKET MAP

The AI Agents Market Map

100 companies building the agentic enterprise — who they are and what they do, across ten categories from foundation platforms to production infrastructure.

Contents

01	Foundation-Model Agent Platforms	The model labs and hyperscalers whose platforms most enterprise agents are built on.	10
02	Enterprise Software Agents	Incumbent platforms embedding agents where enterprise work already lives.	10
03	Agent Frameworks & Orchestration	The build layer: frameworks, no-code builders, and orchestration platforms.	10
04	Coding & Software Engineering Agents	The most mature agent category: software work delegated to software.	10
05	Customer Experience Agents	Support and CX — the highest-volume production agent deployments today.	10
06	Voice Agents	The phone channel, rebuilt: real-time speech models and calling platforms.	10
07	Sales & Go-to-Market Agents	Pipeline generation, research, and outreach delegated to digital workers.	10
08	Back-Office & Operations Agents	Finance, accounting, documents, and process work at production volume.	10
09	Vertical Intelligence Agents	Legal, healthcare, financial services — agents built on domain depth.	10
10	Agent Infrastructure, Evaluation & Trust	What production agents run on: runtimes, gateways, memory, evals, and observability.	10

Each company links to its profile on AI Time Journal. Tap a category to jump to it.

How to Use This Map

AI agents move enterprise software from answering to acting: they pursue goals by choosing and executing their own sequences of actions against your systems. The market forming around that shift spans model platforms, application agents, and the infrastructure that makes delegated work governable.

This map organizes 100 companies into ten categories. It is a navigation aid for executives evaluating the space — descriptive, not a ranking, and not an endorsement. Category boundaries blur in practice; many companies could sit in two or three. Every company name links to its profile on AI Time Journal.

GO DEEPER — THE AITJ EXECUTIVE GUIDES

[What Executives Need to Know About AI Agents](#)

[How to Govern AI Agents](#) · [What Breaks When AI Agents Go Into Production](#)

[AI Agents in the Enterprise](#) — ongoing coverage · [Executive interviews](#)

v1 compiled by AITJ editorial research; company one-liners are descriptive, not endorsements. Corrections: editor@aitimejournal.com

01 Foundation-Model Agent Platforms

The model labs and hyperscalers whose platforms most enterprise agents are built on.

OpenAI	GPT model family with Operator, the Agents SDK, and tool-use APIs for building production agents.
Anthropic	Claude models, Claude Code, computer use, and the Model Context Protocol (MCP) for connecting agents to tools.
Google	Gemini agentic models, Vertex AI Agent Builder, and the A2A protocol for agent-to-agent interoperability.
Microsoft	Copilot agents across M365, Copilot Studio for custom agents, and Azure AI Foundry for enterprise agent development.
Amazon Web Services	Bedrock Agents, Amazon Q, and Nova models for building agents on AWS data and workflows.
Meta	Llama open-weight model family, the most common backbone for self-hosted enterprise agents.
Mistral AI	Open-weight frontier models and an agents API positioned for European enterprise and sovereign deployments.
Cohere	North, a secure enterprise agent platform built on Command models for regulated environments.
xAI	Grok model family with agentic tool use, positioned for real-time information work.
IBM	watsonx Orchestrate for governed enterprise workflow agents across HR, finance, and procurement.

02 Enterprise Software Agents

Incumbent platforms embedding agents where enterprise work already lives.

Salesforce	Agentforce — CRM-native agents for sales, service, and marketing on Data Cloud.
ServiceNow	AI Agents on the Now Platform for IT, HR, and customer service resolution.
SAP	Joule agents across ERP processes from finance to supply chain.
Oracle	AI agents embedded in Fusion applications for ERP, HCM, and CX workflows.
Workday	Illuminate agents for HR and finance processes with role-based governance.
HubSpot	Breeze agents for content, prospecting, and customer service in the GTM stack.
Zendesk	Resolution-focused AI agents for customer service with outcome-based pricing.
Intercom	Fin, a customer service agent resolving support conversations end to end.
Atlassian	Rovo agents for software teams across Jira, Confluence, and the development lifecycle.
Notion	Workspace AI agents that search, draft, and act across connected company knowledge.

03 Agent Frameworks & Orchestration

The build layer: frameworks, no-code builders, and orchestration platforms.

LangChain	LangGraph agent framework and LangSmith observability — the most widely adopted open agent stack.
LlamaIndex	Data framework and agent workflows for knowledge-grounded enterprise agents.
CrewAI	Multi-agent 'crew' framework with an enterprise platform for deploying agent teams.
Letta	Stateful agents with long-term memory, from the MemGPT research lineage.
deepset	Haystack open-source framework and enterprise platform for production AI pipelines.
Dust	Enterprise workspace for building internal agents connected to company tools and data.
Relevance AI	No-code platform for building an 'AI workforce' of business agents.
Lindy	No-code builder for personal and business agents automating everyday workflows.
Zapier	Agents on top of the largest app-integration graph, extending automation with judgment.
n8n	Open-source workflow automation with native AI agent nodes, popular for self-hosted stacks.

04 Coding & Software Engineering Agents

The most mature agent category: software work delegated to software.

Cognition	Devin, the autonomous software engineer, plus the Windsurf agentic IDE.
Anysphere	Cursor, the AI code editor whose agent mode plans and executes multi-file changes.
Replit	Replit Agent builds and deploys full applications from natural-language specs.
GitHub	Copilot coding agent that takes issues to pull requests inside the GitHub workflow.
Sourcegraph	Amp and Cody — coding agents grounded in whole-codebase context for enterprises.
Poolside	Foundation models and agents purpose-built for software engineering, deployable in-VPC.
Magic	Frontier code models with ultra-long context for repository-scale reasoning.
Factory	Droids — autonomous engineering agents for large-org software delivery.
Qodo	Code-integrity agents for review, testing, and standards enforcement.
Augment Code	Enterprise coding agents with deep context on large, old codebases.

05 Customer Experience Agents

Support and CX — the highest-volume production agent deployments today.

Sierra	Conversational agent platform for brands, focused on resolution quality and guardrails.
Decagon	Enterprise customer-support agents with deep workflow integrations.
Ada	Customer service automation platform measuring itself on resolved conversations.
Forethought	Support agents for triage and resolution across the ticket lifecycle.
Cresta	Contact-center agents and copilots trained on an organization's best conversations.
ASAPP	Generative agents for large contact centers with human-agent orchestration.
Parloa	AI Agent Management Platform for phone and chat at enterprise scale.
PolyAI	Voice assistants that handle complex call-center conversations for enterprises.
DevRev	Support and product agents on a unified customer-and-code knowledge graph.
Crescendo	CX-as-a-service blending AI agents with human teams under one quality bar.

06 Voice Agents

The phone channel, rebuilt: real-time speech models and calling platforms.

ElevenLabs	Voice models and a conversational-agents platform powering spoken interfaces.
Retell AI	Platform for building production phone voice agents with telephony integrations.
Bland	Enterprise phone-call agents with controllable conversation pathways.
Vapi	Developer platform for assembling low-latency voice agents from best-of-breed parts.
Deepgram	Speech-to-text and voice-agent APIs built for production latency and accuracy.
Cartesia	Sonic — low-latency voice models designed for real-time agent conversation.
Synthflow	No-code voice agents for SMB and mid-market phone workflows.
Phonely	AI phone support agents that answer, qualify, and schedule.
Rime	Speech synthesis tuned for natural, real-time agent conversations.
Twilio	Communications APIs (ConversationRelay) connecting voice agents to the phone network.

07 Sales & Go-to-Market Agents

Pipeline generation, research, and outreach delegated to digital workers.

Clay	GTM data enrichment with Claygent, an AI research agent for account intelligence.
11x	Digital workers for outbound sales, including Alice, an autonomous SDR.
Artisan	Ava, an AI BDR handling prospecting and outbound end to end.
Regie.ai	Prospecting agents that generate and orchestrate multi-channel outreach.
Rox	Revenue agents that work on top of a company's systems of record.
Unify	Signal-driven outbound with agents that research and engage warm accounts.
Amplemarket	Duo, an AI sales copilot automating prospecting and follow-up.
Nooks	AI dialing and coaching agents for high-volume sales teams.
Common Room	GTM intelligence platform with agents acting on community and product signals.
Day AI	CRM that builds and maintains itself from customer communications.

08 Back-Office & Operations Agents

Finance, accounting, documents, and process work at production volume.

UiPath	Agentic automation platform combining RPA robots with reasoning agents.
Automation Anywhere	Enterprise agentic process automation across legacy and modern systems.
Workato	Enterprise orchestration with Genies — governed agents on business processes.
Thoughtful AI	Revenue-cycle automation agents for healthcare back offices.
Basis	Accounting agents that execute workflows for accounting firms.
Numeric	Close management and flux-analysis agents for accounting teams.
Klarity	Document-ops agents for order-to-cash and compliance verification.
Beam AI	Agentic process automation platform for operations teams.
Orby	Agents that learn enterprise workflows by observation and execute them.
HappyRobot	Communication agents for logistics — calls, emails, and load coordination.

09 Vertical Intelligence Agents

Legal, healthcare, financial services — agents built on domain depth.

Harvey	Agents for legal work across research, drafting, and diligence in top law firms.
Hebbia	Matrix — deep document analysis agents for finance and professional services.
Robin AI	Contract intelligence copilot for review and negotiation at scale.
EvenUp	Agents producing demand packages and case work for personal-injury law.
Norm Ai	Regulatory compliance agents that convert rules into executable checks.
Abridge	Clinical conversations converted to structured documentation inside the EHR.
Ambience Healthcare	Ambient clinical documentation and coding agents for health systems.
Nabla	Ambient assistant reducing clinician documentation burden.
Greenlite	AML and fintech-compliance agents for financial institutions.
FurtherAI	AI teammates for insurance underwriting and operations workflows.

10 Agent Infrastructure, Evaluation & Trust

What production agents run on: runtimes, gateways, memory, evals, and observability.

E2B	Sandboxed cloud runtimes where agents safely execute code.
Browserbase	Headless browser infrastructure for agents that work the web.
LiteLLM	Open-source LLM gateway for routing, fallback, and cost control across providers.
OpenRouter	Unified API over frontier and open models with routing and price discovery.
Portkey	AI gateway with guardrails, observability, and governance for enterprise agent traffic.
Arize AI	Observability and evaluation (Phoenix) for models and agents in production.
Braintrust	Evaluation platform teams use to ship reliable AI products.
Langfuse	Open-source tracing, evals, and analytics for LLM and agent applications.
Patronus AI	Automated evaluation and guardrails for detecting agent failures.
Mem0	Memory layer giving agents persistent, personalized context.

AI TIME JOURNAL

Is your company on this map?

The AI Agents Market Map is updated as the market moves. To submit a company, correct an entry, or explore visibility across AI Time Journal's agents coverage, contact the editorial team.

aitimejournal.com/contact-us · [Media kit](#)

© 2026 AI Time Journal. This document may be shared freely in its original form.